

MISSOURI ONE CALL SYSTEM, INC.

Minutes Operating Committee Meeting

The Operating Committee met at Missouri One Call System on September 15, 2011 at 10:00 AM. Pat Koury, Chairman, called the meeting to order and participants introduced themselves. **See attached sign-up sheet.**

Nicole Bradley gave the Call Center report and it is **attached.**

Derek Leffert reported on the progress of plans for the safety summit which will be held November 9 and 10 at the Boone County Fairgrounds in Columbia. **See attached.**

Bill McDonald, OSHA, talked to the group about OSHA's activities and focus statewide and nationally.

John Lansford and Derek Leffert recently attended a Joplin "re-build" meeting for contractors and provided information to aid in construction startup.

John Lansford reported that MOCS has parcel data from the following counties: Cole, Greene, Christian, St. Louis, St. Louis City, and Miller will be completed soon.

Obtaining this data is an ongoing effort by MOCS with emphasis on St. Charles and Jackson Counties.

Dave Jones said MOCS received funds from MGE, Missouri American Water, Empire District Electric and Southern Star Pipeline for a billboard in Joplin. It is prominently located near the St John Hospital property.

He said MOCS recently produced a new television commercial that is currently being shown.

John Lansford said a letter was sent to MOCS members, alerting them to the changes brought about with the new contract with OCC. **See attached.**

In regard to having a procedure in place for handling locate requests when a disaster occurs, John Lansford said this would need to be done by legislation and presented the **attached** verbiage.

At a previous Operating Committee meeting, members were asked to consider a Mission Statement for the Operating Committee. They agreed to the **attached.**

Pat Koury asked for suggestions for future speakers/topics for the meeting. Some suggestions were: insurance, regulator, contractor group, new technology, MoDOT, member ticket management. Since weather and holidays could impact the December 15 meeting it was decided to postpone scheduling a speaker until the March meeting.

MoDOT will soon have permit processing available on-line.

Laclede Gas discussed receiving a call regarding a dig-up where it was felt the CSR should have detected that the caller was not a Laclede representative because the address given was not in Laclede's data base. OCC responded that it is a Call Center practice to take a dig-up call from anyone desiring to report it.

Dale Johansen, Missouri Public Service Commission, said the PSC will decide soon whether to pursue legislation next session.