

# MISSOURI ONE CALL SYSTEM, INC.

## OPERATING COMMITTEE MEETING MINUTES

Date: September 16, 2010  
Time: 10:00 AM  
Place: Missouri One Call System  
824 Weathered Rock Road  
Jefferson City, Missouri

- A. John Lansford called the meeting to order.
- B. Attendees introduced themselves.
- C. OCC Report - Attachment
- D. Executive Director's Report
  - Derek Leffert & John Lansford attended the Iowa Safety Summit.
  - Derek Leffert submitted a grant request to the PSC for monies to be applied to hosting a symposium in Missouri geared toward Damage Prevention, such as Iowa. The grant will be awarded in December or January. Derek gave an overview of the symposium and asked the committee for assistance with logistics.
  - Renewal Issues-Attachment. Tyler Nesheim with OCC indicated he could swap the "Lead Time" field on tickets to "Count" which would indicate the amount of times a ticket had been renewed. The committee approved.
  - Survey completed for Ticket Types and Call Center Performance. Results will be posted on the web site in the near future.
- E. Cole County Parcel Data went online on 9-1-10 with three noted problems and they are:
  - 1. ROW not being covered. As a temporary solution it was decided to extend the polygon to the curb to include the ROW. It was discussed and the committee decided it is best to continue that practice to prevent damages.
  - 2. Only one parcel per ticket allowed. It was discussed and the committee decided it is best that the operator draw a polygon around the entire area being requested by the excavator.
  - 3. Intersections 100 ft radius includes corners. The committee decided it is best to continue that practice.

F. Review of Call Taking Procedures - OCC. Will be covered at the next meeting.

G. ITIC Updated-Recent Actions Approved by the Board of Directors

- Online ticket searched approved.
- Backup Message Procedures - the board approved that after two phone call attempts without speaking to someone to leave a message on the primary telephone number.
- The Board approved that all ticket types with the exception of Non Compliance can be done by approved ITIC users.
- Approved parcel data.

H. PSC Update on Legislative Activity - Dale Johansen, PSC Commission reported on the proposed legislation for RSMo Chapter 319 for the 2012 legislative session.

- Working on - Update 3 - Full mark-up with suggested revisions to 319 from the June 2010 filing.
- Added references to the graphic marking standards - Common Ground - Missouri standards.
- Ticket life - AGC's proposals are in Update 3.

Not going to be in Update 3 are:

- Size of tickets
- Hand digging or soft digging
- Emergency tickets

Enforcement - proposed

- Move the responsibility from the Attorney General to the PSC. Probably not going to happen this time. PSC still working on this and the discussion is ongoing.

Other ideas under Legislative Activity

- Ideas for statutory changes on renewals and no response tickets.

I. Other Business

- Derek unveiled the new Common Ground website which will go live soon.

J. December 16, 2010 meeting. Will decide if needs to be cancelled nearer to the date.

Meeting Adjourned.