

Month/Day/Year

RE: Improper Use of "Renewal" Underground Facility Locate Request

Dear Excavator:

With reference to Missouri One Call System (MOCS) ticket number [REDACTED], the purpose of this letter is to inform you that the use of a "Renewal" locate request for that ticket was not a proper use of the MOCS call center. "Renewal" locate requests are not to be used for any purpose other than to notify the call center and underground facility owners that previously provided facility markings are no longer visible or usable and need to be "refreshed", as provided for in State Statute Chapter 319, Section 319.026, Subsection 6. For example, requests for remarking are **not** needed based solely on the expiration of time, and the use of "Renewal" locate requests based on time only are thus not appropriate.

To assist you with determining which underground facility owners may need to refresh their markings, printed information concerning the color code and facility marking standards used by underground facility owners can be found at [mo1call.com](http://mo1call.com) or is available by contacting MOCS at 573-635-1818.

Your continued improper use of "Renewal" locate requests may result in this utility referring you to the State Attorney General's Office for civil penalty action and/or billing you for the cost of excessive marking caused by responses to such requests, both of which are actions authorized by Chapter 319.

Sincerely,

Name

Title

Name of Company/Municipality

Copies: Jack McManus – Attorney General's Office  
Bob Leonberger – Missouri Public Service Commission