

Month/Day/Year

RE: Improper Use of "Emergency" Underground Facility Locate Request

Dear Excavator:

With reference to Missouri One Call System (MOCS) ticket number XXXXXXXXXXXX, the purpose of this letter is to inform you that your use of an "Emergency" locate request for that ticket was not a proper use of the MOCS call center. "Emergency" locate requests are not to be used for any purpose other than to notify the call center and underground facility owners that an excavation you are or will be performing is in response to an "Emergency" meeting the definition stated in State Statute Chapter 319, Section 319.015, Subsection 3.

Due to the above, it is suggested that you review the definition of "Emergency" set out in the above-noted statute and the provisions applicable to related locate requests that are found in Chapter 319, Section 319.050. Printed information concerning these matters, as well as other matters such as the color code and facility marking standards used by underground facility owners, can be found at mo1call.com or is available by contacting MOCS at 573-635-1818.

Your continued improper use of "Emergency" locate requests may result in this utility referring you to the State Attorney General's Office for civil penalty action and/or billing you for the cost of responding to such requests, both of which are actions authorized by Chapter 319.

Sincerely,

Name

Title

Name of Company/Municipality

Copies: Jack McManus – Attorney General's Office
Bob Leonberger – Missouri Public Service Commission